

Rules of the Internet Website offered by Oknoplast sp. z o. o. with the registered office in Ochmanów, Poland (hereinafter referred to as the Rules)

I. General Provisions

1. The Rules specify the types, scope, terms and conditions of website provided by electronic means within Internet under a domain art.oknoplast.com (hereinafter referred to as the **Website**).
2. The terms used in the Rules have the following meaning:
 - a) **Oknoplast** – Oknoplast sp. z o.o. with registered seat in Ochmanów, address: Ochmanów 117, 32-003 Podłęże, Poland, entered into the Register of Entrepreneurs of the National Court Register under the number 0000141430 by the District Court for Kraków-Śródmieście in Krakow, XII Commercial Division of the National Court Register, NIP 678-00-38-167, share capital of 105 000 PLN, BDO: 000029788.
 - b) **User** - a person making use of the Website.
 - c) **Services** - all services provided by Oknoplast to Users by electronic means within the Website and based on the Rules.

II. Type and scope of offered electronic services and terms and conditions of their provision

1. The Services shall be made available in the Website free of charge.
2. In order to make proper and complete use of the Website the Users shall:
 - a) have at their disposal a device providing access to Internet network and enabling the use of browsers such as: Internet Explorer, Google Chrome, Mozilla Firefox, Opera, Safari; minimum screen resolution of 1024 x 768 pixels;
 - b) have an email account whenever required by a particular Service.
3. Making use of specific applications of the Website may depend on software installation such as Java, Java Script, Sliverlight, and acceptance of cookies files, as informed by Oknoplast in the Website.
4. The Website may include links to other websites functioning independently from Oknoplast and not controlled by Oknoplast. In particular, other websites may have their own rules for personal data protection and the User should get acquainted with such rules before visiting any website based on links included in the Website. Links to other websites are given for purely informational purposes.
5. Oknoplast reserves the right to temporarily restrict access to the Website in the case of server failure or due to the need to carry out necessary maintenance works or server or Website overview or extension.
6. Oknoplast may also make forms available to the User via the Website which may, in particular, be used by the User to take part in contests organised by Oknoplast.

III. Terms and conditions for conclusion and termination of the agreement for the provision of Services by electronic means.

1. The agreement on Services provision shall be concluded at the moment when the User carries out any activity in the Website (i.e. browsing information in the Website, use the form as specified in Clause II.6 of the Rules).
2. The agreement on Services provision shall be terminated in the result of the User ceasing making use of the Website.
3. The agreement for the provision of Services by electronic means related to the use of a specific form as specified in Clause II.6 of the Rules shall be concluded upon the use of that form by the User. The contract for the provision of electronic services shall be terminated automatically and immediately each time after the User uses the form.
4. Oknoplast takes appropriate measures to secure the data transmitted through the Website.

IV. The rules of making use of the Website

The following activities are forbidden:

- a) placement, transfer or distribution of any information, data, materials or contents via the present Website that might be harmful, obscene, defamatory or non-compliant with law, the Rules or decency in any other way or that might infringe the rights of other persons,
- b) making use of software, programmes or equipment with the intention to interfere or attempt to interfere in the operation or functionality of the Website or Services, including via transmission of files containing damaged data or viruses, or making them available in any other way,
- c) changing or modifying Website appearance or layout or the source code of the website hosting the Website,

V. Complaint procedure

1. Claims concerning Services referred to in the Rules may be submitted by the User with registered letter forwarded to the address: Oknoplast Sp. z o.o. with its registered office in Ochmanów, address: Ochmanów 117, 32-003 Podłęże, or via email to the address: biuro@oknoplast.com.pl
2. Any questions, opinions and conclusions concerning Website functioning may be submitted in a way indicated in sub-point 1 above.
3. The claim shall include name and postal / email address of the User.
4. Claims shall be considered within 14 days from the date of their receipt by Oknoplast.
5. The User shall be informed on Oknoplast decision with the registered letter delivered to the postal address given in his/her registered letter or to the email address from which the claim was sent.

VI. Final Provisions

1. Oknoplast stipulates the right to amend these Rules for important reasons covering:
 - a) amendments to the applicable law having direct impact on the content of the Rules;
 - b) organisational reasons, in particular:
 - changes in the scope of Services or functionalities provided by Oknoplast (including those related to the conclusion and termination of agreements),
 - changes in contact data, name or legal form of Oknoplast,
 - other technical changes related to the functioning of the Website.
2. Each User shall be informed of the content of the amendments to the Rules by means of information made available on the Website.
3. Provisions hereof are not designed to restrict or exclude any Users' rights under the applicable law. Oknoplast shall respect any and all Users' rights stipulated in applicable laws.
4. In the event of an amendment hereto, agreements concluded prior to the date of entry into force of the amendment shall be performed pursuant to the Rules in the wording applicable on the date of conclusion thereof.
5. The Rules shall enter into force on the date of its publication in the Website.